

A learning module developed by the Bureau of Facility Standards to train Residential Care or Assisted Living facility staff.



♦ A Residential Care or Assisted Living facility provides personal assistance, meals, and lodging for three or more adults.



- ♦ Who is involved in assisted living facilities?
 - Residents and their Families
 - Facility Providers
 - Other Providers
 - Department of Health & Welfare
 - Advocates



◆ Residents are the focus of assisted living.



◆ <u>Facility providers</u> provide direct services and coordinate outside services for residents in a safe, homelike environment.



Outside providers are responsible for resident services that facility staff are not able to provide.



◆ The Department of Health & Welfare pays the facility to provide services for state clients.



◆ The <u>Department of Health & Welfare</u> also provides licensing, information, oversight, and compliance services.



◆ Advocates work with residents, family members, and providers to ensure residents' rights to choice, a safe place to live, and to help resolve conflicts.



- How quality services are ensured:
 - Admission agreement
 - Assessment
 - Interim Plan of Care
 - Negotiated Service Agreement
 - Ongoing evaluation of resident needs



End of Assisted Living Basics Slides